**ENIKELE Moses ISEGHOSIME**

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| objectives | | | |
|  | Speed up Responses and reduce Abandons.  Make Self – Service containment a priority.  Offer Advisory support.  Improve Forecast Accuracy.  Get Smarter over Adherence.  Seeking exposure in the industry.  Able to work on owns’ innovation and under less supervision technically with good team synergy. | |
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| personal abilities & skills | | | |
|  | * Effective and efficient. * Result Oriented and Performance Driven. * Excellence in Work and other Work related Activities. * Ability to Inspire Work Force.   Highly creative and organized.   * Team player * Prioritizing skills * Attention to detail * Fast learner * Verbal and written communication skills * Accuracy * Flexible * Multitasking | |
| Education      2015 Auchipolytechnic, Auchi, Edo State.  ND Computer Science (Distinction)  2011 Penny Secondary School.  Senior Secondary School Leaving Certificate (SSCE) | | | |
| Other skills | | | |
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| *Active Listening, Organizational Skills, Resilience, Being Receptive to Feedback, Empathy, Quick Thinking, Patience, Good Memory and vast in Computing.* | | | |
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| work Experience | | | |
|  | **(2011 - 2013)**  Electronics Solution Limited, Iponri, Lagos.  **Customer Attendant**    ***Tasks***   * **Attending and resolving customers complaints** * **Resolving requests and rendering quality services to aid customer satisfaction.** * **Providing satisfactory services to customers** * **Providing quality solutions to customers electronics**   **(2014)**  Swifta Systems and Services, V.I, Lagos.  **IT Trainee**  ***Tasks***   * ***Providing assistance to staffs in the organization*** * ***Became part of the Google team*** * ***Participated in training of customers in Google applications*** * ***Providing assistance in repairing of computer systems, etc.***   **(2016)**  First City Monument Bank, Lagos.  **Customer Service/ Bulk Teller**    ***Tasks***   * ***Confirming and counting bulk cash*** * ***Assisting in account opening*** * ***Assisting in cash deposit and withdrawals*** * ***Providing customers with help when needed*** * ***Assisting in vault-in and vault-out, etc.***   **(2019)**  Edves Nig Ltd, Ilorin, Kwara.  **IT Trainee**    ***Tasks***   * ***Attending to customers via phone and chat*** * ***Analyzing company’s data*** * ***Training of new schools on Edves platform*** * ***Template verification*** * ***Assistant Maintenance Officer*** * ***School On-boarding Supervisor*** | |
| PERSONAL DATA | | | |
|  | Date of Birth: 31 July, 1994  Sex: Male  Marital Status: Single  Spoken Language: English | |

**REFERENCES** Available on request.